# **AWS Cloud-Based Discussion Forum**

by

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**Discussion Forum Title: TopicTribe** 

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Department of Computer Science California State University, Fullerton

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## **Abstract**

This project implements a cloud-based discussion forum making use of the different resources provided by Amazon Web Services (AWS). The said platform allows for an interaction between users in which the users can talk to each other, exchange ideas and form communities. The front end of the forum has been built using Next.js, Amazon Cognito as a means of authenticated user interaction securely, and AWS Lambda incorporated through API Gateway as the backend for the system, thus providing a robust and scalable architecture for the forum. Its broad capabilities manage to include, but are not limited to, real-time post updates, email updates, and elastic scalability dealing with a constant flow of traffic or even moderate flow of it. The platform provides a dependable and consistent user experience by maximizing the available capabilities of the AWS elements while guaranteeing protection of the sensitive matters and making the system user friendly. The system is autoscaling in nature meaning it grows seamlessly to meet demand without performance or security risk. This project highlights the advantages of modern web development techniques and integrating them with cloud-based architecture to improve the building of highly functional online community platforms.

# Keywords

AWS, Discussion Forum, Cognito, AWS Lambda, Next.js, DynamoDB, Scalability, Serverless

### 1. Introduction

## 1.1 Background

- Growing Need for Online Communities: As more individuals and organizations seek digital spaces for collaboration, learning, and engagement, cloud-based discussion forums are essential for fostering inclusive, scalable, and real-time online communities.
- Balancing Scalability and Cost: Ensuring the platform can scale dynamically
  to handle traffic spikes while maintaining cost efficiency is a significant
  challenge when building a cloud-based discussion forum.

## 1.2 Objective

The objective of this project is to create a secure, scalable, and feature-rich cloud-based discussion forum that provides a seamless and engaging user experience. The key goals are:

- Ensure Secure User Authentication: Provide a secure and reliable authentication process, protecting user data and interactions from unauthorized access.
- Deliver a Seamless User Experience: Create a fast, responsive, and intuitive interface that facilitates smooth user interactions, fostering engagement and community-building.
- 3. **Enable Scalability**: Design the platform to handle growing user traffic and data efficiently, ensuring the system can scale dynamically without compromising performance.

- 4. **Support Real-Time Interaction**: Implement features that enable users to participate in real-time discussions, receive instant updates, and stay engaged through timely notifications.
- 5. **Ensure Modular and Maintainable Architecture**: Adopt a flexible architecture that allows for independent management of different forum components (such as forums, posts, and votes), making future updates and enhancements easier.
- 6. **Ensure Reliable Messaging**: Guarantee the reliable delivery of important messages, such as notifications to users via e-mail, ensuring consistent communication within the platform.

## 1.3 Scope

This project focuses on developing a secure, scalable cloud-based discussion forum that allows users to create and participate in discussions, vote on posts, and receive real-time notifications. Key features include secure user authentication, real-time updates, email notifications, and a serverless architecture for easy scalability. The platform will support a growing user base, providing a seamless user experience.

However, the project will not include advanced content moderation tools, third-party integrations, or mobile-specific features in its initial version. The scope is also limited to English-language support, with future phases planned for expanding functionalities.

#### 2. Related Work

 Existing cloud-based discussion forums, such as those built on Firebase or Azure, can face challenges scaling efficiently during periods of high traffic. AWS offers a more robust solution with services like AWS Lambda for serverless computing and Amazon DynamoDB for scalable data storage, ensuring the platform can automatically adjust resources to meet growing demand without compromising performance.

 While platforms like Firebase or local servers require manual configuration for security and real-time features, AWS provides built-in solutions like Amazon Cognito for secure user authentication and API Gateway for routing requests. This enables seamless, secure interactions and real-time updates, enhancing user engagement while maintaining a reliable and secure platform.

# 3. System Design and Architecture

## 3.1 System Overview

The AWS Cloud-Based Discussion Forum is a secure, scalable platform built to facilitate real-time user interactions and community engagement. On the front end, the platform uses Next.js to provide a responsive and dynamic user interface for creating forums, posting content, and interacting with discussions. Amazon Cognito handles secure user authentication, ensuring only registered users can access certain features. On the backend, AWS Lambda processes API requests routed through API Gateway, while Amazon DynamoDB stores user data, posts, and votes. Real-time interactions and notifications are managed through Amazon SES, keeping users informed about new posts or replies. The serverless architecture ensures the platform can scale seamlessly, providing high availability and reliability as user traffic grows.

#### 3.2 Architecture

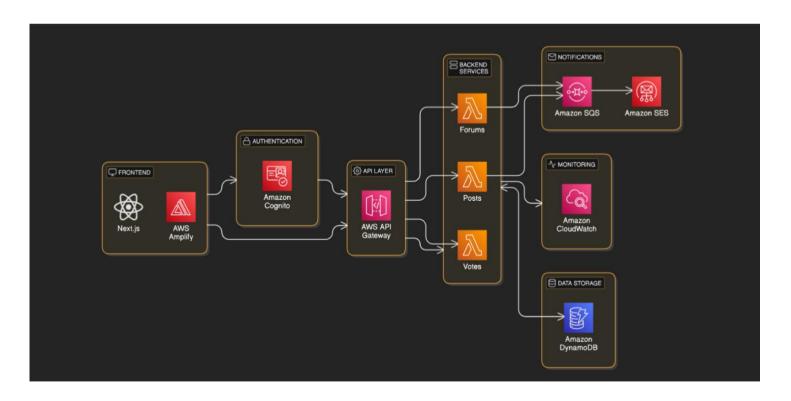


Figure 1: Process Flow Diagram

#### 3.3 Workflow

The architecture is built on AWS cloud services, using a microservices approach:

- **1. Front-end:** Next.js for frontend framework. AWS Amplify is used to host the front-end.
- **2. User Authentication:** Amazon Cognito will manage user sign-in and sign-up processes.
- **3. API Layer:** AWS API Gateway routes incoming requests to respective microservices.
- **4. Backend Services:** AWS Lambda for serverless backend logic (Python-based) for handling forums, posts, and votes.
- **5. Data Storage:** Amazon DynamoDB as the NoSQL database to store forum-related data.
- **6. Monitoring and Logging:** Amazon CloudWatch for monitoring application health and storing logs.
- **7. Notifications:** Amazon SES sends email notifications to users when a forum or post is created. Amazon SQS stores email requests, ensuring reliable message delivery.

This architecture ensures scalability, high availability, and modularity, allowing for future enhancements and optimizations.

# 4. Implementation

# 4.1 Technologies Used

• Front-End: Next.js

• Front-End Deployment: AWS Amplify

• Authentication: Amazon Cognito

• Back-End Services: AWS Lambda (Python)

Database: Amazon DynamoDB (NoSQL)

• API Layer: AWS API Gateway

Notifications: Amazon SES (Email), Amazon SQS (Queuing)

Logging: AWS CloudWatch

## 4.2 Key Features

- Secure User Authentication and Authorization: Users can securely sign up, log
  in, and manage their accounts with Amazon Cognito, ensuring protected access
  to forum features.
- Real-Time Post and Interaction: Users can create and interact with posts and comments in real-time, with changes instantly reflected on the platform.

- Scalable, Serverless Backend: The platform uses AWS Lambda for serverless processing and Amazon DynamoDB for scalable, high-performance data storage, ensuring smooth operation even with increasing traffic.
- Real-Time Notifications: Users receive timely email notifications through Amazon SES when new content is posted or when their posts receive responses.
- Modular Microservices Architecture: The platform follows a microservicesbased architecture, allowing independent management of forums, posts, votes, and user data for easier maintenance and future scalability.

# 4.3 Code Snippets and Configurations

## 4.3.1 AWS Configurations

 Frontend Deployment using AWS Amplify- The frontend code has been created in Next.js framework and has been deployed on AWS Amplify. The frontend code resides in a GitHub repository, from where Amplify fetches it for deployment.

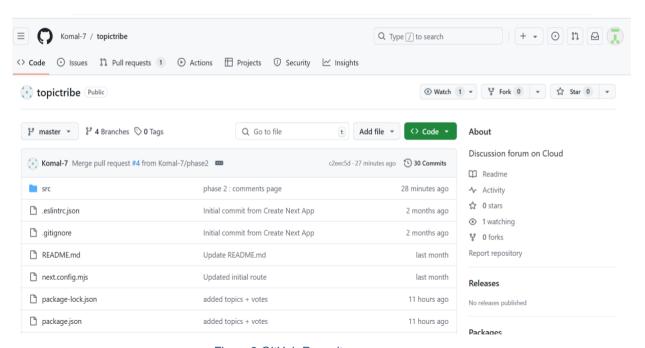


Figure 2:GitHub Repository

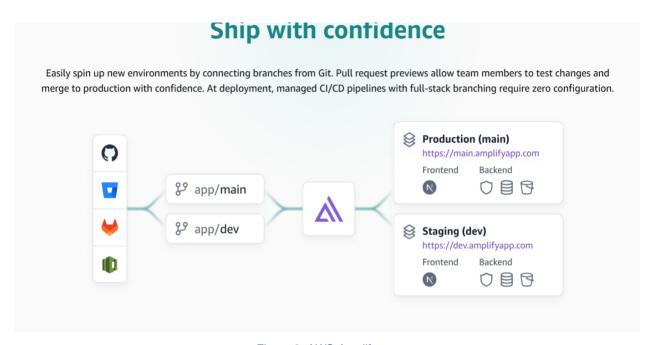


Figure 3: AWS Amplify

 User Authentication Via Amazon Cognito - A user pool in Amazon Cognito has been created which will be storing the user information such as name, email and account passwords.

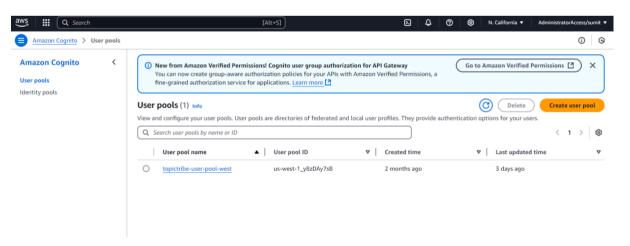


Figure 4: User Authentication Via Amazon Cognito

API Gateway for Redirecting User Requests to Lambda Functions: After the user has been authenticated, Amazon API Gateway will be directing these user requests to the appropriate Lambda functions, where the backend logic for various operations in the discussion forum is defined.

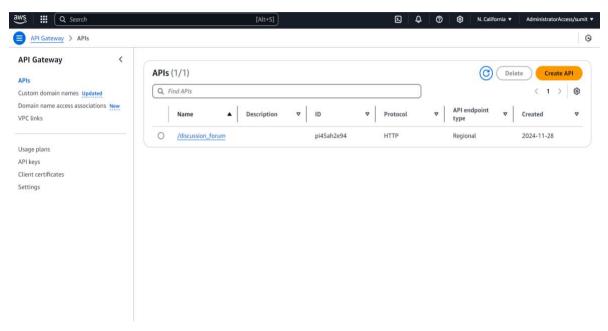


Figure 5: API Gateway for Redirecting User Requests to Lambda Functions

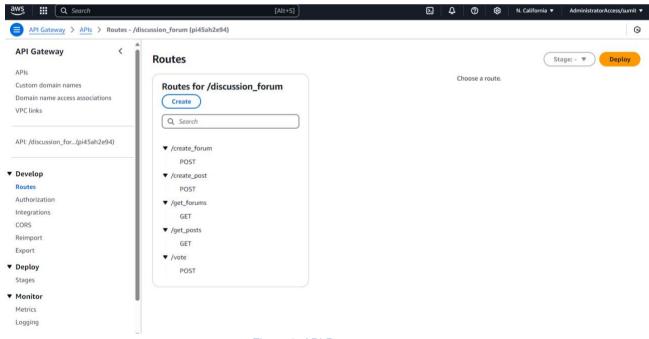


Figure 6: API Routes

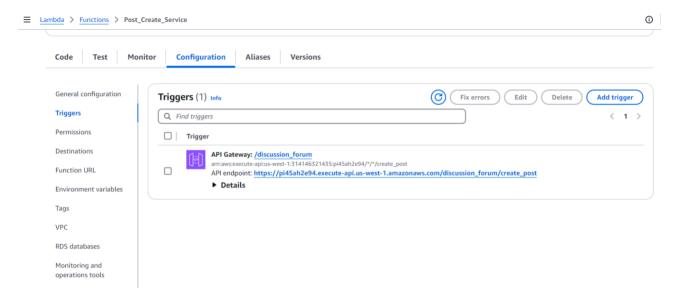


Figure 7: Triggers

4. Backend Logic Implemented Via AWS Lambda: The backend logic for various operations like post, vote and comment in the discussion forum have been stored in AWS Lambda functions written Python.

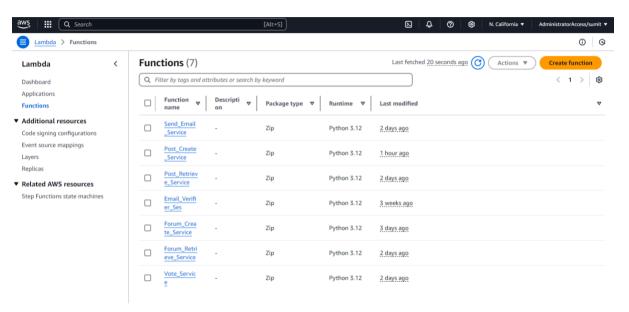


Figure 8: AWS Lambda Functions

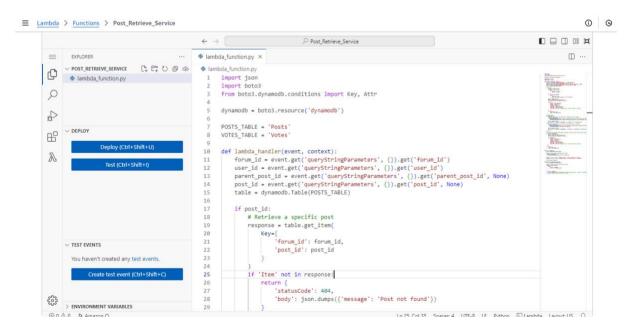


Figure 9: Lambda Functions Code

Forum Data Stored in DynamoDB: Forum data generated by various user operations such as new posts, new comments, vote count, etc. are stored in DynamoDB.

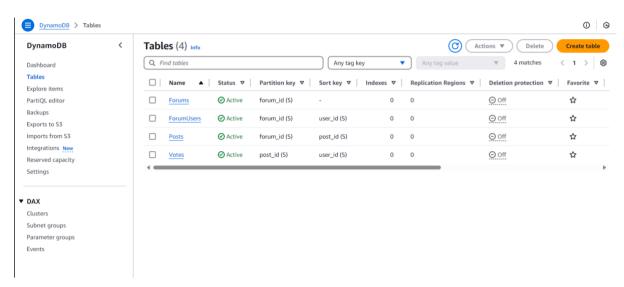


Figure 10: DynamoDB Database

6. Amazon SQS and SES for Managing Notifications: The new notifications generated by the user operations in the forum will be conveyed to the users using amazon SQS and SES. Since the architecture is serverless and all operations are carried out in the form of lambda function calls, with each new change the user

needs to be notified about, a request will be coming in amazon SQS, which will then be forwarded to the user using SES.

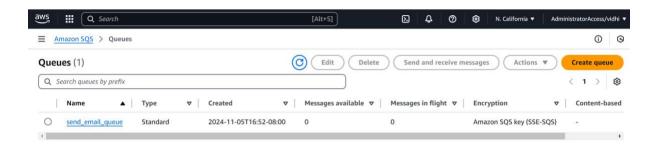


Figure 11: Amazon SQS

7. AWS CloudWatch for Logging: The logs generated by various user operations in the discussion forum will be logged and recorded by AWS CloudWatch.

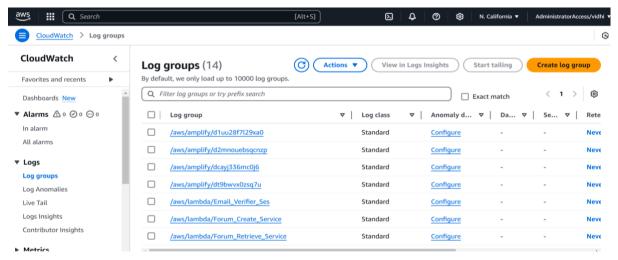


Figure 12: Amazon CloudWatch for logs

#### 4.3.2 Code Snippets

## 1. Front End Code (Next.js)

```
import { useRouter } from 'next/router';
import { useEffect, useState } from 'react';
        import axios from 'axios';
         import { Avatar, Button, Card, CardBody, CardFooter, CardHeader, Divider, Link, Skeleton } from '@nextui-org/react';
        import RichEditor from '@/components/RichEditor';
        import { EditorState, RawDraftContentState, convertFromRaw, convertToRaw } from 'draft-js';
import { useUser } from '@/components/UserContext';
import { stateToHTML } from 'draft-js-export-html';
import Votes from '@/components/Votes';
         export default function ForumPage() {
           const router = useRouter();
          const { forumId } = router.query;
const { username, userId } = useUser();
const [isLoading, setIsLoading] = useState(false);
           const [currentForum, setCurrentForum] = useState<Forum>()
           const fetchCurrentForum = asvnc () => {
              try {
    const forumIdReq = (forumId as string)?.replace('#','%23')
                setIsLoading(true);
                 const forumResponse = await axios.get(`${process.env.NEXT_PUBLIC_API_ROUTE}get_forum_id=${forumIdReq}`);
                fetchTopics();
                 catch (error)
```

Figure 13: Front End Code (Forum Page)

```
src > pages > forum > [forumid] > post > [postid] > @ index.tsx > @ TopicPage > [@] fetchCurrentPost > [@] postResponse

import { useRouter } from 'next/router';

// import { useRouter } from 'next/zouter';

import RichEditor from '../../../../components/RichEditor';

import RichEditor from '../../../../components/RichEditor';

import { useEffect, useState } from 'peact';

import { useEffect, useState } from 'react';

import { useEffect, useState } from 'react';

import { useEffect, useState } from 'react';

import { vost } from 'aytos';

import { convertFromRaw, RawDraftContentState } from 'draft-js';

import { stateInHINL } from 'draft-js-export-html';

import { watar, Card, CardBody, CardFooter, CardHeader, Divider, Skeleton } from '@nextui-org/react';

import Votes from '@/components/Votes';

export default function TopicPage() {

const fouter = useRouter();

const { username, userId } = useState(true);

const { username, userId } = useState(true);

const [username, userId ] = useState(rout);

const [username, userId ] = useState(rout);

const [comments, setComments] = useState(Post[));

const [comments, setComments] = useState(Post[));

const fetchCurrentPost = async () => {

try {

const postIdReq = (forumId as string)?.replace('#', '%23')

const postIdReq = (forumId as string)?.replace('#', '%23')

const postResponse = await axios.get('$[process.env.NEXT_PUBLIC_API_ROUTE)get_posts?forum_id=$[forumIdReq]&post_id=$[postIdReq]

setUrrentPost(nextErronex_data);

setUrrentPost(restErronex_data);

setUrre
```

Figure 14: Front End Code (Forum Post Page)

Figure 15: Front End Code 3 (Package.json file)

```
    app.tsx ×

src > pages > @ _app.tsx > ...
1    import type { AppProps } from 'next/app'
2    import { Amplify } from "aws-amplify"
3    import {NextUIProvider} from '@nextui-org/react'
          import (.../styles/global.css'
import { UserProvider } from '@/components/UserContext'
import { Authenticator } from '@aws-amplify/ui-react'
import Navbar from '@/components/CustomNavbar';
import { useRouter } from 'next/router'
cont useRould - process one NEXT DUBLIC USER ROOL TO
          const userPoolId = process.env.NEXT_PUBLIC_USER_POOL_ID || '';
          const clientId = process.env.NEXT_PUBLIC_USER_POOL_CLIENT_ID || ';
          Amplify.configure({
            Auth: {
               Cognito: {
                userPoolId,
               userPoolClientId: clientId,
           export default function App({ Component, pageProps }: AppProps) {
            const router = useRouter();
                <Authenticator loginMechanisms={['email']} signUpAttributes={['preferred_username']}>
                   {({ signOut, user }) => (
                      <UserProvider user={user}>
                                <Navbar signOut={()=> {if(signOut) signOut(); router.push(`/home`)}}
```

Figure 16: Front Code (\_app.tsx)

#### 2. Backend Code - AWS Lambda Functions

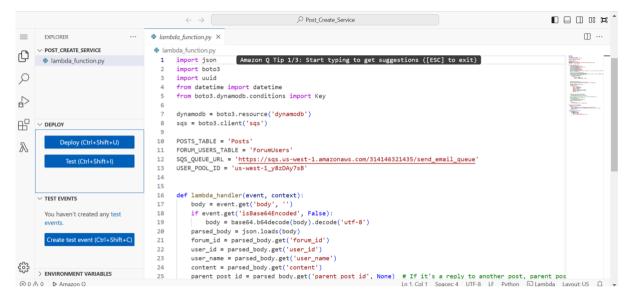


Figure 17: Backend Code (Post Create Service)

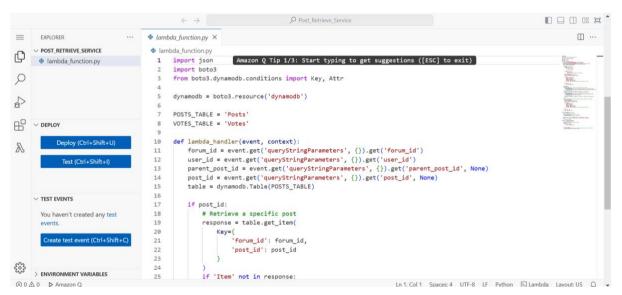


Figure 18: Backend Code (Post Retrieve Service)

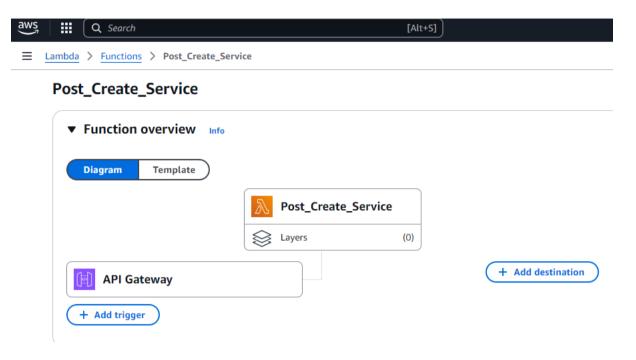


Figure 19: Post Create Service function overview

# 5. Frontend Design

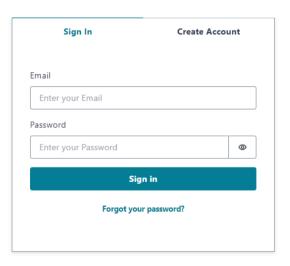


Figure 20: Login Page

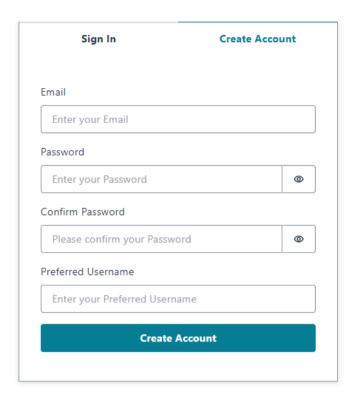


Figure 21: Sign Up Page

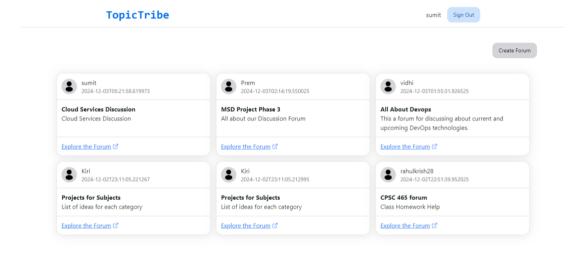


Figure 22: List of Forum (Home Page)

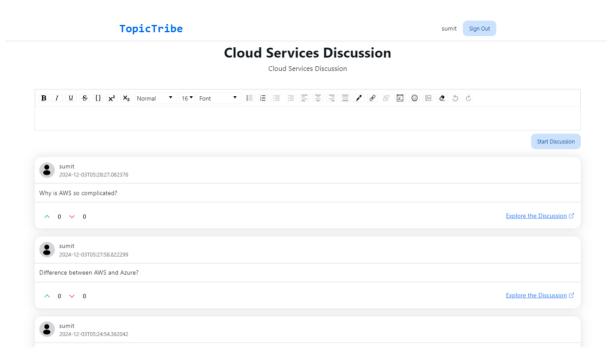


Figure 23: Discussion of Forum

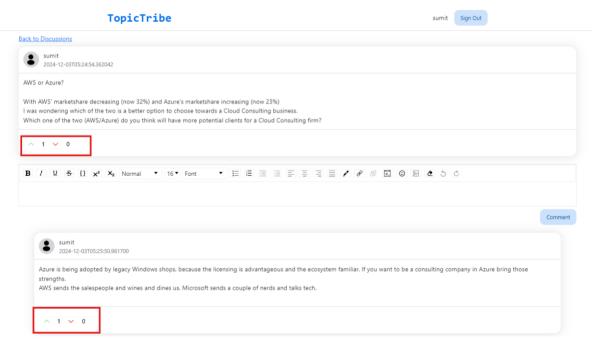


Figure 24: Topics on Discussion with vote and comments

### 6. Results and Discussions

#### **6.1 Performance Metrics**

- Latency, Response Times, and Throughput: The AWS Cloud-Based
  Discussion Forum ensures low latency and fast response times by using AWS
  Lambda for serverless processing and Amazon DynamoDB for scalable data
  storage. This serverless architecture automatically scales based on demand,
  minimizing delays during traffic spikes. API Gateway efficiently handles
  requests, ensuring smooth interactions, real-time updates, and notifications.
- Cost Comparison with and without Serverless Architecture: With AWS
   Lambda's serverless architecture, the platform incurs costs based on actual
   usage, reducing expenses during low-traffic periods. In contrast, traditional
   server-based solutions require fixed costs for maintaining infrastructure, even
   during periods of low activity. Serverless architecture eliminates this overhead,
   offering a more cost-effective and scalable solution.

## **6.2 Challenges Encountered**

- Difficulty in Technology Selection: We initially faced challenges selecting technologies, starting with EC2 and later transitioning to serverless Lambda, while also moving from RDS to DynamoDB for a better fit with our project requirements.
- 2. User Pool Configuration Issue: The initial Amazon Cognito user pool was configured to accept just the user emails and passwords, but later we needed to include users' names. However, for this change, the existing configuration could not be modified.

- 3. Converting Relational Schema to DynamoDB Schema: As we plan to add more features to our project, modifying a relational database would have been challenging. Therefore, we transitioned to DynamoDB, which offers a schema less structure and greater scalability.
- 4. User Verification Email Issue: We initially planned to send only one verification email to users using Amazon Cognito and Amazon SES. To achieve this, we attempted to use an AWS Lambda function with a Post Confirmation trigger to send a custom email. However, we encountered an issue where SES's default confirmation email could not be bypassed, and the user would always receive both the SES-generated email and our custom email.
- Mindful Use of AWS Free Tier: Resource management was critical to avoid exceeding the AWS free tier limits.

#### 6.3 Benefits

- Scalability: The serverless architecture using AWS Lambda and DynamoDB ensures automatic scaling to handle growing user traffic without manual intervention, maintaining performance during high demand.
- Security: Amazon Cognito provides robust user authentication and authorization, ensuring secure access to the platform while protecting user data.
- **User Experience:** Real-time interactions, instant notifications via Amazon SES, and a responsive Next.js front end create an engaging, seamless experience for users across devices.

### 7. Conclusions and Future Work

#### 7.1 Conclusions

The AWS Cloud-Based Discussion Forum is a scalable, secure platform designed for real-time user engagement. Built on a serverless architecture, it uses AWS Lambda for backend processing, Amazon Cognito for user authentication, and Amazon DynamoDB for fast, reliable data storage. The forum supports dynamic interactions, allowing users to create posts, comment, and vote, with real-time notifications via Amazon SES to keep users engaged.

The system's microservices architecture ensures flexibility and easy maintenance, allowing each component (forums, posts, votes) to scale independently. Despite challenges like migrating to a serverless setup and handling schema changes, the team successfully navigated these issues. The result is a robust, responsive forum offering a seamless, scalable experience for users.

#### 7.2 Future Work

- Implement AI-based content moderation using tools like Amazon Comprehend for sentiment analysis and automated flagging of inappropriate content.
- Add multi-language support to allow users from different regions to engage in discussions in their native languages.
- Develop a mobile app for iOS and Android to provide a more seamless user experience with features like push notifications and offline access.

# 8. References

- AWS Documentation, AWS Documentation
- AWS Cognito Documentation, AWS Cognito
- AWS Lambda Documentation, <u>AWS Lambda</u>
- AWS DynamoDB Documentation, <a href="DynamoDB">DynamoDB</a>

9. Repository Link: <a href="https://github.com/Komal-7/topictribe">https://github.com/Komal-7/topictribe</a>